

SUMMIT PHYSICAL THERAPY
Credit Policy

In the interest of good health care practices, it is desirable to establish a policy to avoid misunderstanding. Our primary responsibility is to help our patients experience good health, and we wish to spend our time and energy toward that end. The following will clarify:

Your fixed dollar co-payments are due on the day of your appointment. Please also be prepared to pay medical costs that are your responsibility as a deductible to your health insurance plan.

Patients who reserve an appointment time and fail to keep that appointment are subject to a minimum appointment charge of \$35.00. To avoid this charge, patients should cancel appointments that they will not be able to attend with 24 hours notice. We have a 24 hour phone message system for that convenience.

Summit Physical Therapy (SPT) will prepare and deliver a medical claim for all other costs of your care if you present your current health insurance card during your visit. This preparation service is not a guarantee that we have a contractual relationship with your insurance plan. No can we guarantee that your specific insurance policy covers the services we have provided.

You should hear from your insurance company within 30 days. If you do not, or you believe that your insurance company has not paid your medical costs correctly, you may want to contact them to negotiate a solution. As a provider, we are not privy to the terms and conditions of individual insurance policies and we cannot speak on your behalf to your insurance company about contract disputes that you may have with them.

You will receive a statement from SPT after your insurance company(s) has processed your claim. This will include all charges that your insurance company has not paid. Your payment to us is due and payable within 30 days of that statement date.

We are able to offer budget plan payments on medically necessary services to patients who have a financial hardship. If you believe your case might qualify, you must make arrangements with the billing department directly following receipt of your first statement.

We do not have a commercial financing or collection service department at Summit Physical Therapy. You will be asked to pay for services in advance of care if you do not keep your account current. You may also be discharged from care and other action may be taken if your account becomes delinquent.

We accept cash, check, Visa and Master Card. Our charge for processing a non funded check (NSF) is \$25.00.

Our policies have been developed to insure that our paying patients will not be penalized to cover the costs resulting from those who do not pay in a timely manner.

I have read and accept the credit policy terms outlined above. I agree that any and/or all additional costs associated with the collection of my account will be included in my final bill.

Patient Name and DOB (Print): _____
Signature: _____ Date: _____

SPT 2/09